

FEE REGULATIONS

VIE INTERNET PRO

Last updated: January 2026

1. Fee Regulations for VIE INTERNET PRO

These fee regulations are valid as of 25 September 2018.

All fees are indicated in euros and exclusive of value-added tax. All VIE Internet PRO services are provided to customers that qualify as entrepreneurs within the meaning of section 1 Consumer Protection Act (KSchG) and do business on the Vienna Airport premises or the premises of Vöslau Airfield on the basis of the specifications for VIE Internet PRO and the General Terms and Conditions for Information and Communication Services of Flughafen Wien AG (**ICT GTCs**).

Monthly fees are charged in arrears. They become payable on the due date indicated in the invoice.

The agreed prices are subject to annual indexation on the basis of the consumer price index 2020 or any index replacing it.

1.1. MONTHLY FEES

Symmetric bandwidth profile	monthly, excl. of VAT
VIE Internet PRO 20Mbit	€ 483,07
VIE Internet PRO 50Mbit	€ 557,39
VIE Internet PRO 100Mbit	€ 792,73
VIE Internet PRO 200Mbit	€ 1.535,91
VIE Internet PRO 300Mbit	€ 1.975,69
VIE Internet PRO 500Mbit	€ 2.638,30
VIE Internet PRO 1Gbit	€ 3.629,20
VIE Internet PRO 10Gbit	on request
FWAG SLA in acc. with the specifications	incl. w/o additional cost

1.2. ONE-TIME FEES

A one-time fee is charged for standard installation needed to set up a connection and install VIE Internet PRO services:

Set-up fee*	one-time, excl. of VAT
VIE Internet PRO 20Mbit	€ 161,00
VIE Internet PRO 50Mbit	€ 161,00

VIE Internet PRO 100Mbit	€ 161,00
VIE Internet PRO 200Mbit	€ 161,00
VIE Internet PRO 300Mbit	€ 161,00
VIE Internet PRO 500Mbit	€ 161,00
VIE Internet PRO 1Gbit	€ 161,00
VIE Internet PRO 10Gbit	on request

* If additional work is required for setting up the internet line beyond the scope of standard installation, the customer will be charged such work in accordance with the agreed costs.

If, in the event of relocation to other premises on the Vienna Airport premises, the customer wishes to retain the connection, the following fee will be charged:

Relocation fee	one-time, excl. of VAT
VIE Internet PRO 20Mbit	€ 161,00
VIE Internet PRO 50Mbit	€ 161,00
VIE Internet PRO 100Mbit	€ 161,00
VIE Internet PRO 200Mbit	€ 161,00
VIE Internet PRO 300Mbit	€ 161,00
VIE Internet PRO 500Mbit	€ 161,00
VIE Internet PRO 1Gbit	€ 161,00
VIE Internet PRO 10Gbit	on request

A one-time fee is charged as follows for any subsequent upgrade or downgrade to a different bandwidth of VIE Internet PRO services or for the subsequent choice of another service from the VIE Internet service portfolio:

Conversion fee	one-time, excl. of VAT
Subsequent bandwidth downgrade	Available at no extra charge after the expiration of the agreed minimum contract period.
Subsequent bandwidth upgrade	incl. w/o additional cost
Subsequent service switch to VIE Internet NAT	Available at no extra charge after the expiration of the agreed minimum contract period.

1.3. OPTIONAL ADD-ONS

Add-on	monthly, excl. of VAT	one-time, excl. of VAT
/29 IP network with 5 usable public static IP addresses	€ 0.00	€ 0.00
VIE Internet PRO Backup	€ 107,04	€ 424,02 (also in the event of relocation)

2. Legal notice

Flughafen Wien Aktiengesellschaft

Registered office: Schwechat

Company Register court: Korneuburg District Court

Land Register no.: 42984m

VAT REG No.: AT U15447005