

FEE REGULATIONS

VIE Internet Small and Medium Business (SMB)

Last updated: January 2026

1. Fee Regulations for VIE Internet SMB

These fee regulations are valid from 01.07.2021.

All fees are in Euros and are exclusive of VAT. All VIE Internet SMB services are provided to customers who are traders within the meaning of § 1 of the Austrian Consumer Protection Act and are active on the grounds of Vienna Airport or Bad Vöslau Airfield, on the basis of the Service Specification for VIE Internet SMB and the General Terms and Conditions for Information and Communication Services of Flughafen Wien AG (**GTC-ICT**).

The monthly fees are charged retrospectively. The due date depends on the due date specified in the invoice.

The agreed prices are subject to an annual index adjustment on the basis of the Consumer Price Index 2020 or an index subsequently replacing it.

1.1. MONTHLY FEES

Asymmetric bandwidth profiles	Monthly excl. VAT
VIE Internet SMB 4/2	€ 67.74
VIE Internet SMB 8/4	€ 77.67
VIE Internet SMB 16/8	€ 83.80
VIE Internet SMB 30/15	€ 92.51
VIE Internet SMB 50/20	€ 104.89
VIE Internet SMB 80/30	€ 111.14
VIE Internet SMB 100/35	€ 123.53
VIE Internet SMB 150/45	€ 148.30
VIE Internet SMB 300/55	€ 185.45
VIE Internet SMB	€ 222.61
FWAG SLA according to Service Specification	Included without additional costs

1.2. NON-RECURRING FEES

The following non-recurring fee for standard installation measures is charged for establishing the connection and setting up VIE Internet SMB services:

Setup fee*	Non-recurring excl. VAT
VIE Internet SMB 4/2	€ 222.00
VIE Internet SMB 8/4	€ 222.00
VIE Internet SMB 16/8	€ 222.00
VIE Internet SMB 30/15	€ 222.00
VIE Internet SMB 50/20	€ 222.00
VIE Internet SMB 80/30	€ 222.00
VIE Internet SMB 100/35	€ 222.00
VIE Internet SMB 150/45	€ 222.00
VIE Internet SMB 300/55	€ 222.00
VIE Internet SMB 500/75	€ 222.00

* If measures that go beyond standard installation work are required for establishing the Internet connection, these will be charged to the customer according to an individual cost agreement.

If the customer wishes to continue the connection in the event of a move to other premises on the grounds of Vienna Airport, the following non-recurring fee will be charged:

Relocation fee	Non-recurring excl. VAT
VIE Internet SMB 4/2	€ 222.00
VIE Internet SMB 8/4	€ 222.00
VIE Internet SMB 16/8	€ 222.00
VIE Internet SMB 30/15	€ 222.00
VIE Internet SMB 50/20	€ 222.00
VIE Internet SMB 80/30	€ 222.00
VIE Internet SMB 100/35	€ 222.00
VIE Internet SMB 150/45	€ 222.00
VIE Internet SMB 300/55	€ 222.00
VIE Internet SMB 500/75	€ 222.00

A non-recurring fee will be charged for the subsequent upgrade or downgrade to another bandwidth of the VIE Internet SMB services or the subsequent selection of another service from the VIE Internet service portfolio, as follows:

Conversion fee	Non-recurring excl. VAT
Subsequent bandwidth downgrade	Possible without additional costs after the end of the contractual minimum term
Subsequent bandwidth upgrade	Included at any time without additional costs
Subsequent change of service to VIE Internet NAT	Possible without additional costs after the end of the contractual minimum term
Subsequent change of service to VIE Internet PRO	Included at any time without additional costs

1.3. OPTIONAL ADD-ONS

Add-on	Monthly excl. VAT	Non-recurring excl. VAT
IPv4 /29 Subnet (5 usable, static, public IP addresses)	€ 31.02	€ 141.76
VIE Internet SMB Backup	€ 107.04	€ 424.02 (also in case of relocation)

2. Imprint

Flughafen Wien Aktiengesellschaft

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Commercial register court: Regional Court of Korneuburg

Commercial register number: 42984m

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