



# Vienna AirportCity Cargo World

Business – Connection – Handling – Logistics –  
Office – Traffic – Transportation

[airportcity.at/cargo](https://airportcity.at/cargo)

 **VIE** Vienna  
AirportCity



# Over 80 Companies directly in the AirportCity

## Forwarders / Agents / Partners+

- ACS Logistics
- AirOcean
- Albatros Logistic Service
- ALLSTA Express
- Animals First
- AUREUS Aerospace GmbH
- Bollore Logistics Austria
- BTG Spedition und Logistik
- CCS Cargo Clearing Service
- Cargomind (Austria)
- Cargoplan
- Cargo-Partner
- CEVA Freight Austria
- CGM Cargo Management
- DHL Global Forwarding
- ECA Euro Cargo Aviation
- Expeditors Speditionsgesellschaft
- Falcon Airfreight
- Fracht FWO
- Glovis Europe
- Gruber Logistics
- Hanjin Global Logistics
- Hellmann Worldwide Logistics
- HTNS Austria
- IC Cargo
- ILG International Logistics
- JAS Forwarding
- Kales Airline Service
- Kühne & Nagel
- Lagermax Logistics
- Loomis Österreich
- Maurice Ward Logistics
- Mondial Airline Service
- Nissin Transport Gesellschaft
- Nippon Express GmbH
- Pactra International
- People and Logistics
- PGL Logistics
- Post Wertlogistik
- Quehenberger Air + Ocean
- C.H. Robinson Worldwide
- R-BAG Austria
- Schenker & Co.
- Schneider & Pekar Spedition
- SKY XS Aircargo
- Stastny Franz Spedition
- Team Global Logistics
- time:matters Austria
- Trawöger Spedition
- V A C Speditionsgesellschaft
- Velosi
- Vesely M.L. Transport
- Wallenborn Austria
- Yusen Logistics
- Zenit Spedition
- Zoll Plus Beteiligungsgesellschaft

## Integrators

- DHL Express
- Federal Express Europe
- United Parcel Service

## Operating Airlines with Cargo

- Air Canada
- Air China
- Air France/KLM Cargo
- Air India
- All Nippon Airways
- Asiana Cargo Airlines
- Cargolux Airlines
- China Airlines
- DHL Air
- Emirates Cargo
- Ethiopian Airways
- Etihad Airways
- Eva Air Cargo
- Federal Express Airline
- Finnair
- IAG Group (BA/IB)
- Korean Air Cargo
- Lot Cargo
- Lufthansa Cargo
- Silk Way West
- Swiss International Cargo
- TAP Portugal
- Turkish Cargo Airlines
- UPS Airways
- Qatar Airways

## Supporting Authorities

- AGES Schutzdienst
- Polizei - Police Dept.
- Zollamt Österreich - Customs Office

## Cargo Handling Agents

- Flughafen Wien AG - Vienna Cargo Handling
- Swissport Cargo Service

## Cargo Academy

- Zollakademie Österreich

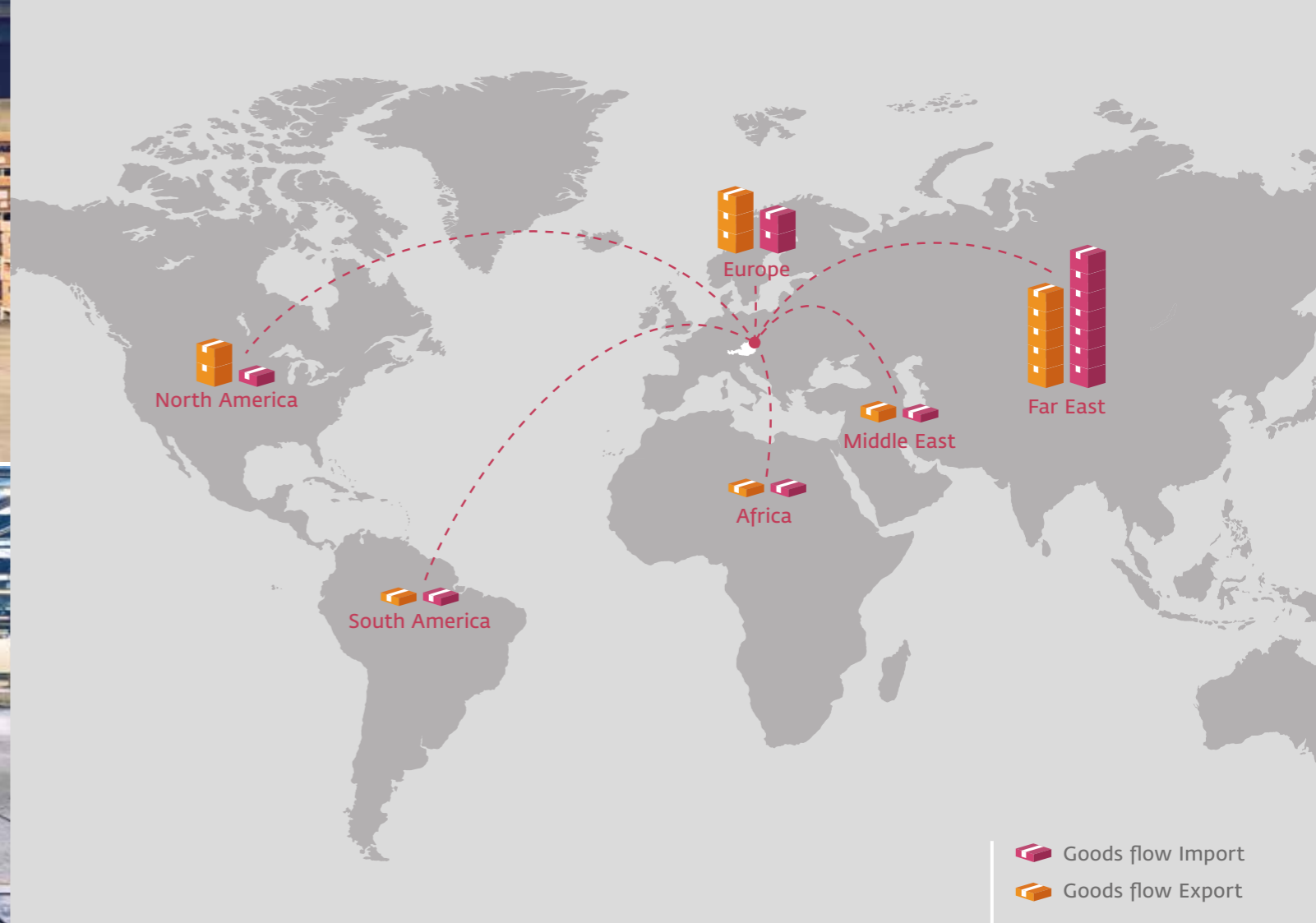
## Vienna Cargo World

- Modern cargo building structure
- High density of airlines and destinations
- International and national logistic brands
- Over-average freight growth
- Special facilities and IT-services for logistics companies
- Cargo Community mind set
- AEO certification
- Dedicated pharma handling facilities
- IATA, TIACA and WCA vendor member

# Vienna Cargo World – your professional partner

The cargo area of Vienna Airport offers all its customers professional and independent cargo services of the highest quality and efficiency. Modern cargo facilities close to the apron guarantee fast and flexible handling for all business partners.

Vienna Airport's advantageous location in the heart of Europe makes it the ideal logistics hub for Central Europe-Asia-Pacific transfers. This location, coupled with future-proof facilities for strategic development and a constant focus on expanding the best possible cooperation environment, attracts the strongest companies. We look forward to meeting you.



### ★★★★★ Advantages

- Traditional east-west transfer point and central node
- Most important airport in the region
- Short aircraft handling times
- Excellent flight connection network
- Perfect transfer concept
- No night flight restrictions for category III aircraft
- More than 70 airlines
- Leader for Eastern European destinations
- Direct and rapid connections to all parts of Europe



### Facilities

- Bonded warehouse: 28,000 sqm
- AVI warehouse and handling certified as entrance point for all EU member states



### Certified EU entrance airport

- Food, fruit, vegetables and flowers
- Meat & meat products, fish & fish products
- Live animals



### Destinations and Routings

- Ideal cargo hub to connect Asia with CEE
- Strong demand from the automotive and electronics industry in the neighbouring countries
- "Best Airport in Europe 2022" (25-40 million passengers) awarded by ACI
- "European Ground Handler of the Year 2022" awarded by Payload Asia
- Regular freighter and long haul connections: Korean Air, Asiana, Cargolux, Silkway, Qatar Airways, Turkish Airlines
- Integrator hub: FedEx, UPS, DHL
- Over 240 directly served destinations worldwide





## Investments in cargo infrastructure

- Expansion and modernisation of Air Cargo Center
- New parking positions for large cargo aircraft close to handling center
- Vienna Airport Pharma Handling Center



## General Information

Vienna's tonnage is primarily characterised by the following: Stability and potential. Thanks to generous investments in infrastructure and capacities, handling ran smoothly even during the coronavirus crisis and holiday peaks in 2022. Customers can reliably plan their growth. Many recent investments in Vienna Airport's cargo infrastructure have equipped it for further growth. Vienna Airport displays a very high quality of flight operations thanks to the extensive commitment of the employees. This is reflected in several international awards and quality analyses. According to OAG, Vienna Airport was the third most punctual airport with more than 20 million passengers in all of Europe in 2022. Airlines and flight connections are returning, the longhaul offering is continuously being expanded.

## Pharma Handling

Our ambition is to create the fastest, temperature-secure transit hub in Eastern and Southeast Europe. Vienna Airport Pharma Handling offers 1,600 square metres of state-of-the-art facilities and cool-handling services for temperature-controlled pharmaceutical shipments.

With the Vienna Airport Pharma Handling Center, customers have access to a highly specialised facility for maintaining temperature-sensitive cold chains seamlessly, quickly and safely.

## Vienna Airport Pharma Handling Center

- Pharma Handling Center: 1,600 sqm
- GDP-compliant
- Fully temperature controlled and monitored warehouse
- CRT zone (15–25 °C): 1,600 sqm
- COL zone (2–8 °C): 150 sqm
- Freezer store: -25 °C
- Direct airside and landside connection
- Offers short apron distances to aircraft
- Exclusive truck docks (incl. ULD handling dock)
- Temperature-monitoring and data logging system
- Dry ice and electricity charging service
- Single entity responsible for both Vienna Airport Pharma Handling Center and ground handling



## Customs and Security



### Safety beyond borders

- 24/7 operations of all facilities and partners: Handling, Security, Customs, Border Control, Health Authorities
- Cooperation of all stakeholders
- Fast processes
- First-class customs warehouse type A (28,000 sqm) authorised for all types of customs clearance for duty-free and non-duty-free traffic
- Subsidiary security services company offering screening, ETD/EDD, escorting
- Computer interface between VIE Cargo Services, customs and forwarding agents speeds up and facilitates freight movement



### Scope and Services

- 24/7 handling operations
- Short acceptance deadlines for export cargo and delivery times for import cargo
- Handling processes certified according to ISO 9001
- RFS terminal with 1,755 sqm, short access to dense road feeder and airline network
- Hazardous and valuable goods store
- Vast variety of services:
  - Document, RFS and special flight handling
  - Handling of valuable cargo
  - Document transport to/from aircraft
  - Physical handling of air cargo (import/export)
  - Transport of cargo/mail on the apron on behalf of ramp handling agent

## Cargo Handling

Time and efficiency are two important factors in the aeronautics industry. The services at Vienna Airport are being consistently expanded and improved to ensure rapid handling of arriving and departing freight, passengers, and baggage.

The airport owned handling agent has direct and central access to the apron, the handling/storage and a feeder road to the A4 motorway. This ensures rapid cargo handling for all concerned from a single source with fast turnaround times.



## Environmental sustainability

- Austria's largest photovoltaic plant with a capacity of 24 megawatts peak and an area of 24 hectares
- Further measures for the reduction of CO<sub>2</sub>
- Current conversion of the airport vehicle fleet to electric drives
- CO<sub>2</sub>-free use of district heating
- Large-scale use of LED lighting
- Energy-efficient facility management (implementation of optimised thermal insulation and facade design)
- Bicycle route to the city center for CO<sub>2</sub>-neutral commuting
- Fuel pipeline from refinery plant directly to the airport and underground fuelling saves about 25,000 truck journeys per year

## Sustainability

Since 2023, Vienna Airport is operating CO<sub>2</sub>-neutrally as one of the first airports in Europe. The focus is on Austria's largest photovoltaic system on the airfield, supplemented by additional systems on the roof surfaces with 30 million Kilowatt total output. Furthermore, Vienna Airport is supplied with CO<sub>2</sub>-neutral district heating. Intelligent building management and solutions for increased energy efficiency, such as converting all lighting systems on site to energy-saving LED systems, enable a sustainable path. A fleet of around 400 E-vehicles is also used at the airport. Smart City control software developed with the Technical University of Vienna optimises energy consumption on site. The first steps for more than 1,000 individual measures so far were taken ten years ago. Innovation and participation are the drivers for the sustainable development of the AirportCity. All partners benefit from this.

## Cargo World Real Estate Management

The Vienna AirportCity is an award-winning cluster of enterprises at Vienna Airport with a high level of regional and international recognition. The „Cargo World“ is an important part of the Vienna AirportCity. Today's business world demands more flexibility than ever. In order to achieve this, the AirportCity team will support you and offer you versatile premises in every size and configuration. You will find individual workplaces or open-plan offices on several floors or entire buildings. The AirportCity also offers individual development areas for large corporations. As big and sophisticated or as small and cosy as you want it to be and as your business requires. Fast, simple and flexible.



## Cargo World and Cargo Community Management

- Excellent cargo infrastructure
- Logistic space: 45,000 sqm
- Office and storage space for shippers and forwarders: 15,300 sqm
- Land bank for future developments: 470,000 sqm
- Community network
- Digitalisation for a Community Cloud System (Freight Entry – Slot Booking)
- Technology exchange and start-up accelerator on site
- Conference centre, coworking, hotels and office space for long or short assignments
- Upcoming education and training sessions for the various industries on site



# Contacts

## → Cargo Services

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If you are interested or have enquiries in the area of Cargo Airport Handling, Cargo Ramp Operations, Pharma Handling, please only use the following email address for these enquiries.

[cargo-services@viennaairport.com](mailto:cargo-services@viennaairport.com)

## → Cargo AirportCity Development / Cargo Community

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If you are interested or have enquiries in the area of Cargo Infrastructure Development, Cargo Community, Digitalisation Cargo Projects, please only use the following email address for these enquiries.

[cargo-development@viennaairport.com](mailto:cargo-development@viennaairport.com)

## → Cargo Real Estate Management

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If you are interested or have enquiries in the area of Cargo Real Estate, Cargo Logistics Space, Office Space, please only use the following email address for these enquiries.

[cargo-real@viennaairport.com](mailto:cargo-real@viennaairport.com)

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